



## Sustainable Packaging Recovery Program National Container Group

### **HOW IT WORKS:**

Within the continental United States, National Container will collect empty, serviceable, industrial containers free of charge. NCG will pick up 55 gallon poly drums and IBC's. Once NCG has been contacted you can expect your empty containers to be picked up within 5 to 7 business days from the date you return your paperwork.

### **WHAT YOU NEED TO KNOW WHEN REQUESTING A PICKUP:**

- Company name and physical address
- Telephone, fax and email address
- Quantity of IBC's (totes) or drums
- Products last contained in your packaging
- Contact person and dock hours
- **Minimum of 20 drums and or 8 IBC's (totes)**

### **WAYS TO REQUEST A PICKUP:**

- By email directly to National Container at:  
[pickup@nationalcontainer.com](mailto:pickup@nationalcontainer.com)
- By phone: 1-800-774-6956
- A Master Fax Back Form may be requested for continuous use

### **PACKAGE EMPTYING PROCESS:**

**Important notice:** Containers must be in “drip dry” empty condition before pickup. No material should remain at the bottom or in the corners. Before returning empty packaging all caps, bungs, valves must be in place and in a closed position. Do not remove identification labels.

We look forward to answering any additional questions and providing the most comprehensive return program in the continental United States.

**1-800-774-6956**